

# Service Partner Plans

- Plumbing: \$7.50 per month
- Gas Heating: \$10.00 per month (\$7.50 per additional unit)
- Air Conditioning: \$10.00 per month (\$7.50 per additional unit)
- Oil Heating or Condensing Boiler: \$30.00 per month (\$30.00 per additional unit)
- Gas Heating & A/C Combo: \$20.00 per month (\$15.00 per additional unit)
- Oil Heating & A/C Combo: \$40.00 per month (\$37.50 per additional unit)
- Electrical: \$10.00 per month

# Additional Options

- Extended Media Filter: \$5/month
- UV Bulbs: \$10/mo
- Steam Humidifier Cylinder: \$15/mo
- Water Filter: \$6.25/ mo
- Hydrocoils: \$5/ mo
- Heat Recovery Ventilator \$5/ mo
- Dehumidifier: \$5/mo



**“It costs less to maintain equipment than to repair it.”**

Discover how to save on repairs with preventative maintenance. Join Rodenhiser’s Service Partner plan today.

- ✓ Satisfaction Guaranteed Workmanship
- ✓ Trained Service Technicians
- ✓ Our Own Parts Department
- ✓ 24-Hour Emergency Service

We accept cash, check and all major credit or debit cards  
Payments can be processed on the 1st or the 15th of every month

**Schedule your appointment over the phone or online today.**

**Call toll free 1-800-633-7473**  
Or schedule online: [www.rodenhiser.com](http://www.rodenhiser.com)



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**Service Partner™**  
Protection with Rodenhiser

Affordable Preventative Maintenance Plans For Your Home’s Plumbing, Electrical, Heating & Air Conditioning



**RODENHISER**  
PLUMBING - HEATING - A/C - ELECTRIC  
“Nice people...great service”® since 1928

# Program Benefits

## ALL SERVICE PARTNER PLANS:

- ✓ **No Emergency Service Fees.** If you are in need of emergency service, no matter what time of day or night you call, you will not pay a premium fee. You will receive the same quality service as always but pay only from the standard pricing menu!
- ✓ **Priority Service.** As a Service Partner, your job will be scheduled as a leading priority.\*
- ✓ **Discounts.** You will receive a discount of up to 15% off your total service for as long as our Service Partner relationship remains in effect.
- ✓ **A Trusted Professional on Your Home Service Team.** Your technician is not only trained to care for your equipment, he's trained to care for you and your home. You'll take comfort in knowing our technicians are drug-tested and background checked; first rate providers is all we'll allow into your home.
- ✓ **100% Satisfaction Guarantee.** We promise your complete satisfaction - GUARANTEED! If you are not fully satisfied, let us know, and we'll make it right.
- ✓ **Transferable.** Your Service Partner agreement can either be transferred to your new home, or to the buyer of the home you are selling. Your choice!

## HEATING & A/C SERVICE BENEFITS:

- ✓ **High-Performance Check-up.** Recommended by manufacturers and utilities alike, regularly scheduled service can reduce breakdowns by as much as 95% and lower utility bills by 30%.
- ✓ **Replacement Credits!** As a Heating and/or Air Conditioning Service Partner, we will issue you a \$100 credit annually towards the replacement of a furnace, boiler, or condenser for each year that the service agreement has been continuously in place.

## PLUMBING & ELECTRICAL SERVICE BENEFITS:

- ✓ **On-Going Safety Inspections.** Your peace-of-mind is our goal. We will assess your home's plumbing and electrical systems to ensure they are in a safe operating condition. You'll receive a detailed report of our findings and we'll explain any concerns. We'll alert you to potential emergencies before they become disruptive problems. Any minor adjustments will be done - FREE!
- ✓ **Replacement Credits!** As a Plumbing or Electrical Service Partner, we will issue you a \$25 credit annually towards the replacement of a water heater for each year that the service agreement has been continuously in place.

*\*\* (Emergency oil burner service subject to availability of oil technicians after normal business hours).*

# Service Partner Plans

## Service Partner Plan Inspection Coverage



### Plumbing System Plan

Clean and check water heater burner assembly  
Drain water heater and clear tank of sediment  
Check vent assembly  
Check temperature and pressure relief valve \*  
Check thermostat settings and re-adjust  
Check all safety controls  
Inspect for toilet leaks and proper flush  
Check water measuring device  
Float ball, overflow tube and linkage will be adjusted and set to manufacturer's specs

*\*Temperature and relief valve may need replacing after testing. Ask technician for details.*

Check and adjust regulator as necessary  
Check water pressure on incoming lines  
Exercise/check all valves for proper operation  
Check all outside faucets  
Label main shut-off valve for easy emergency identification  
Check all connections and hoses to dishwashers and washing machines  
Tighten all loose packing nuts  
Check all copper piping for corrosion  
Check all drains for proper operation and back-pitch

### Electrical System Plan

Check to ensure safe electrical conditions of your wiring  
Safety check of outdoor service equipment to identify and prevent power loss  
Check main panel to identify fire hazards  
Change the batteries in smoke and CO detectors (added cost for cathedral or high ceilings)  
Check electrical safety conditions of all outlets

Check conditions of light switches  
Recommend ways of improving lighting efficiency to save on utility cost  
Offer ways to improve lighting in dark areas of the house  
Offer ways to hide television and entertainment system wires  
Offer solutions for steam removal in bathrooms

### Heating System Check-Up

Check and adjust pilot and safety controls  
Lubricate motors and bearings  
Check heat exchanger for cracks (visual)  
Change filters  
Check pressure switches  
Check circulator pump  
Check temperature rise for proper operation of the heating system

Check gas valve  
Check electrical connections  
Check belt and adjust tension  
Check thermostat controls  
Check condensate pump  
Check vent pipe  
Vacuum clean burners and compartments as applicable

### Air Conditioning System Check-Up

Check thermostat controls  
Check air temperature difference across evaporator coil  
Check for proper operating temperature and pressure  
Check suction line insulation  
Check condensate drain line  
Check for adequate refrigeration charge (as needed)  
Change filters



Lubricate all motors and bearings  
Check air temperature across condenser  
Check electrical tolerances  
Check and adjust belt  
Check evaporator coil (if accessible)  
Check all wiring and connections  
Check safety controls and service valves